



NATIONAL INSTITUTE OF FASHION TECHNOLOGY

(Ministry of Textiles, Government of India)

Tender No. 1351(44)/NIFT/Pur.HO/INDIAsize/Cloud Service/22

INDIAsize Project

Tender Document

Inviting e-Tender for selection of MeitY Empanelled Cloud Service Provider / Managed Service Provider / Registered Agency for providing the Cloud Infrastructure Services.

Schedule of Tender:

S. No.	Tender related Information	Details
1	Date of Publication of Tender notification on CPP Portal / e-Tender	05/01/2022 at 05.00 p.m.
2	Last Date & Time of submission of e-Tender document	27/01/2022 upto 02.00 p.m.
3	Date and Time of the Opening of Technical Bids	28/01/2022 at 04.00 p.m.
5	Date and Time of the PoC	will be notified to the technical documentation qualified bidders
6	Date and Time of the opening of Financial Bids	will be notified to the technically qualified bidders

National Institute of Fashion Technology

Near Gulmohar Park, Hauz Khas,
New Delhi – 110016

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DISCLAIMER

1. Though adequate care has been taken while preparing the Tender Document, the Bidders shall satisfy themselves that the document is complete in all respects. Intimation of any discrepancy shall be given to this office immediately. If no intimation is received from any Bidder within seven days from the date of notification of Tender Document/ Issue of the Tender Document, it shall be considered that the Tender Document is complete in all respects.

2. The information contained in this tender whether subsequently provided to the bidders, ("**Bidder/s**") verbally or in documentary form by National Institute of Fashion Technology, New Delhi (henceforth referred to as "**NIFT**" in this document) is provided to Bidders on the terms and conditions set out in this Tender Document and any other terms and conditions subject to which such information is provided.

3. National Institute of Fashion Technology, New Delhi (NIFT) reserves the right to modify, amend or supplement this Tender Document.

4. While this Tender Document has been prepared in good faith, neither NIFT nor their employees or advisors make any representation or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statements or omissions herein, or the accuracy, completeness or reliability of information, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender Document, even if any loss or damage is caused by any act or omission on their part.

5. The issue of this Tender document does not imply that NIFT is bound to select a Bidder or to appoint the Selected Bidder (as defined hereinafter) and NIFT reserves the right to reject all or any of the Bidders or Bids without assigning any reason whatsoever.

6. The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including expenses associated with any demonstrations or presentations, proof of concept, which may be required by NIFT or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and NIFT shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation for submission of the Bid, regardless of the conduct or outcome of the Selection process

Place : **New Delhi**

Date : _____

National Institute of Fashion Technology

Hauz Khas, New Delhi – 110016

1. About NIFT:

National Institute of Fashion Technology (NIFT) was set up by the Ministry of Textiles, Government of India in 1986 which has been accorded statutory status under the Act of Parliament in 2006 (NIFT Act 2006) for the promotion and development of education and research in field of Fashion Technology.

NIFT provides fashion business education across the country through its network of 17 campuses. It provides four years undergraduate (UG) program in design and technology, two years post graduate (PG) program in design, fashion management & fashion technology and short duration education program to address the specialized needs of professional and students in the field of fashion.

2. About INDIASize Project : National Sizing Survey of India called INDIASize

NIFT, New Delhi under the aegis of Ministry of Textiles, Govt. of India, is undertaking an extensive research study to develop a comprehensive size chart for ready to wear industry based on these body measurements of the Indian population. This is a scientific exercise where anthropometric data will be collected from a sample population to create a database of measurements that will culminate in a standardized size chart truly representative of the Indian population, which can be adopted by the entire apparel Industry. This anthropometric data will be collected using three 3D whole body scanning machines. This data has to be transferred, stored, accessed from various locations by various people involved in the project.

3. Notice Inviting Tender:

This e-tender bid is invited from MeitY Empaneled Cloud Service Provider / Managed Service Providers to Supply the Cloud Infrastructure services to INDIASize Project, National Institute of Fashion Technology, Head Office, New Delhi – 110016 for next three years. This e-Tender bid is two bid system, Technical Bid and Financial Bid. The bidder should submit the bid on CPP portal only, manual bids or in other form will not be accepted. The process of bid submission is available on CPP Portal. The bidder must ensure all the terms and conditions for the eligibility of this tender bid.

4. Scope of Work:

The NIFT require a Cloud Infrastructure and setup for INDIASize Project in NIFT Delhi for a period of three years for storing the data, files on Cloud Space. The scope of work for same infrastructure is as follows:

1. **Cloud Space Infrastructure:** The 15 TB Cloud space (SaaS – Storage As A Service) required to store the object files and project data for a period of three years. The Technical Specifications of required Cloud Space Infrastructure as attached in **Annexure – I**.
2. **Technical Resource:** NIFT require one technical recourse (technical manpower) onsite for day to day activities and should be able to troubleshoot all the minor technical issues related to cloud infrastructure and network. The resource will be required only for first twelve months of the contract period. The scope of work and requirements technical resources as attached in **Annexure – II**.
3. **Technical Support:** The bidder will provide the 24 X 7 Technical Support from the CSP or at their end. The bidder will be responsible for resolving all technical issues occurs in the cloud infrastructure.
4. **Management:** The bidder will manage all the technical services, troubleshooting of the errors, network establishment from the Cloud space etc. within the required infrastructure.
5. The data of INDIASize project will flow as per as per our required process. The layout of Data Architecture as attached in **Annexure – III**.
6. The user access permission / rights must be required as per **Annexure – IV**.
7. The bidder shall be responsible for developing and provisioning appropriate solution components for enabling syncing data from the proposed cloud setup of NIFT cloud and enable a system of seamless throughput and reverse throughput of data, as per the requirement and at required frequencies.

8. The bidder shall maintain DC and DR for the required infrastructure adhering to all measures to ensure seamless data recover
 - a. The Bidder shall be responsible for provisioning of adequate connectivity at the DC & DR, including termination devices, for end users to access NIFT application.
 - b. The bidder shall ensure that appropriate security controls for physical and logical security are in place at Cloud DC and DR.
 - c. The bidder shall ensure data is successfully replicated between the Cloud DC and Cloud DR.
 - d. The bidder shall ensure that the DR is established at an appropriate geographical location with low risk of natural disasters as per Government regulations.
 - e. The DC and DR are required to be set up within India
9. The Bidder shall provide backup solution
10. The Bidder shall provision monitoring tools for measuring the service levels, application performance and utilization, server performance and utilization, storage performance and utilization and network performance and utilization
11. The Bidder shall be responsible for ensuring security of Cloud infrastructure from any threats and vulnerabilities. The Bidder shall address ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion prevention/ detection, content filtering and blocking, virus protection, even logging & correlation and vulnerability protection through implementation of proper patches and rules.
12. The Bidder shall offer DR as a service for all resources offered on primary DC site. The Bidder shall be responsible for provisioning of bandwidth for replication of data between the DC site and DR Site. The RPO (Recovery Point Objective) during disaster recovery shall be ≤ 2 Hours and RTO (Recovery Time Objective) shall be ≤ 30 Minutes.
13. The infrastructure provisioned by the Bidder must be scalable and shall allow NIFT to add/reduce cloud resources on demand basis.
14. The Cloud infrastructure must be maintained ONLY at the NIFT, Head Office, New Delhi location.
15. Data can only be moved to other site in case of any emergency with prior approval of NIFT.
16. The Bidder will be responsible for 24*7*365 days support for NIFT Cloud infrastructure for 03 years from the date of issuance of operational acceptance by NIFT.
17. The any kind of data must not be shared with any Third Party unless legally required by Court Orders.
18. Prior Intimation (at least 5 days) shall be given to NIFT by Service provider for any scheduled maintenance of Cloud Infrastructure.
19. As part of SaaS the service provider shall provide all necessary technical support for backend infrastructure like O.S, Databases etc.
20. The service provider shall be responsible for all upgrades of Operating systems, Database and related tools including patch management
21. CSP/ Service Provider shall have to enter into non-disclosure agreement with NIFT for data/documents stored on Data Centre.
22. The Service Provider shall be responsible for Data and Application Migration of existing applications, which NIFT would like to migrate to new environments of cloud. Necessary requirements shall be shared by NIFT in phased manner.
23. The service provider shall be responsible for deploying new applications on Cloud, user administration, security administration, planning and implementation with monitoring tools for infrastructure and Services procured.

5. Selection Criteria:

This tender bid is two bid systems, Technical Bid and Financial Bid. Only qualified bidder would be processed for the next process. The bidding processes are described as follows:

- a.) **Technical Bid** : This is the first process to check and verify all the technical parameters as required in this bid conditions. This technical bid having two parts, first is Technical Documentation and second is Proof of Concept (PoC). The details of these two processes are as follows:
- i) **Technical Documentation:** In this process, the technical documents submitted by the bidder will be checked and ensured that all the technical documents are submitted as per tender conditions. The bidder should submit their technical documents in the technical bid as per prescribed Performa as attached in **Annexure V**. The bidder should ensure that all the required documents are submitted. Only bidder who submits all the required technical documents, will qualify this technical documentation process, and proceed further for PoC process.
 - ii) **Proof of Concept (PoC)** : Only the technical documentation qualified bidders will be eligible to participate in the PoC process. The bidder will give PoC (demo) of their cloud infrastructure solution as required by NIFT. The data architecture layout as attached in **Annexure – III** and the data will have to flow according to this data architecture layout plan. The permission and rights will be assigned as per **Annexure – IV**.

The Bidder who qualifies the PoC process, only those will consider as technically qualified bidder and only they will be eligible for financial bid opening process.

- b.) **Financial Bid** : The financial bid will be submitted as **Annexure – VI**. The L1 bidder will be eligible to get the purchase order. The financial bid will be opened for those only who will qualify the both process of technical bid (Technical Documentation and PoC).

6. Technical Documentations / Eligibility Condition Criteria:

The bidder must ensure that they fulfil the eligibility conditions and possess required technical documents before participating in the bid. The bidder must submit the following documents as mentioned below:

- i) The bidder or Cloud Service Provider must be Empaneled with Ministry of Electronics and Information Technology (MeitY) under GCC (Government Community Cloud) Category.
- ii) Cloud Service Provider's Data Centers should be ISO 9001 : 2000, ISO 20000-1, ISO 27001, ISO 27017 & ISO 27018 certified and Certification under process will not be considered. The valid documentary proof should be attached.
- iii) The bidder must have submitted the Manufacturer's Authorization Form (MAF) from the MeitY Empanelled CSP. The MAF must be oriented to this bid only. The MAF certificate format has been attached as **Annexure – XI**.
- iv) The bidder should have the minimum Annual turnover of **Rs. 50 Lakhs** per year for last three years i.e. 2018-2019, 2019-2020 and 2020-2021. The proof of Annual Turnover i.e Audited Balance Sheet / CA Letter / Profit and Loss Statement etc. must be submitted with the technical bid. The proof of Annual Turnover must be duly authorized by CA.
- v) The bidder must have successfully executed minimum three similar type of Cloud Projects for Government/ Semi Government/ Autonomous Organizations/ Public Sector Utilities/ Universities / Institutions in India during the last three financial years i.e. 2018-2019, 2019-2020 and 2020-2021. Copy of the Work Order / Purchase Order should be attached.
- vi) The bidder shall be the single point of contact for NIFT and shall be solely responsible for providing services, support, warranties etc. A self-undertaking should be attached in this respect.
- vii) Company / Firm Registration Certificate / GST certificate.
- viii) Copy of the Company's /PAN no.

- ix) A list of organizations where the bidder has currently provided / has supplied the solution covered in the tender.
- x) MSME / NSIC Registration Certificate (If any)
- xi) If the bidder claims the STARTUP Exemption, then he must be submitted the valid Startup Certificate.
- xii) Copy of the Certificate of Non-Debarment / Blacklisting anywhere in Central Govt. / State Govt. / PSU / Institutions etc. as attached in **Annexure – VII.**
- xiii) Undertaking certificate regarding Litigation or Arbitration will be submitted by the bidder as per **Annexure – VIII.**
- xiv) Bid Security Declaration Certificate will be submitted by the bidder as per **Annexure – IX.**
- xv) Bid Acceptance letter will be submitted by the bidder in technical bid as per **Annexure – X.**
- xvi) NIFT is not bound to procure and provide the hardware/networking/software/infrastructure equipment's/ other products as suggested and/or specified by the bidder in their proposed solution.
- xvii) The bidder shall bear all costs associated with the preparation and submission of its bid, and NIFT will in no case be responsible or liable for these costs, regardless of the conduct or the outcome of the bid process.

7. Proof of Concept (PoC):

The Proof of Concept must be done by the bidder after technical evaluation process. All the qualified bidders in the technical documentation evaluation process will be informed for Proof of Concept (PoC) process 5 days before the PoC date, so that they can make their preparations. The Technical Committee of NIFT will check the technical parameters of PoC process. The technical parameters of the PoC are as follows:

S. No.	PoC Criteria	Compliance (Yes or No)
01.	Time Stamp: The properties of data files (like size, date of Created / Modified / Accessed and file extension, file type etc.) must not be changed during uploading, downloading, any movement of files, copying, pasting etc. from Scanner to Cloud / one partition of Cloud to another partition of Cloud / Cloud to Computer.	
02.	Real-Time Performance: The data should be upload Real-Time from Scanners to Cloud	
03.	Encryption: The data should be saved on cloud space in encrypted form. The format / property of data must not be changed after decryption.	
04.	User Access Permissions / Rights: All the User Access Permissions / Access Rights should be applied as Annexure – V.	
05.	Data Access: The policy based and Role based access should be required.	

The bidder will have to active or open this PoC process for two days. All the above-mentioned technical parameters of the PoC are the mandatory to comply. The technical committee will check and verify all these parameters and will give their remarks. Only those bidders will qualify the PoC process whose solution will comply all the technical parameters as mentioned above. After the successful completion of PoC process, the bidder will be eligible for financial bid opening process. If any bidder could not provide the solution by which all the required technical parameters will not be satisfy or comply then he will be disqualify in Poc process. The bidder who could not qualify the PoC process, he will be disqualified in the technical evaluation round.

8. Technical Support:

1. The Service Provider / CSP must provide the 24 X 7 X 365 (24 hours a day, 7 days a week and 365 days of a year), uninterrupted service and technical support, except for:
 - (a) Planned downtime: The Service provider must give a prior notice at least 02 days before the downtime starts. The downtime / solution update / up gradation time should be planned in night preferably.
 - (b) Any unavailability caused by circumstances beyond the Service Provider's reasonable control like Application / software / hardware / network failures, act of terror, act of God, strikes or other unavoidable conditions.
2. One Technical Resource must be deployed at NIFT Head Office onsite 6 days a week except public holidays (9.00 AM to 6:00 PM) for technical support to cloud services.
3. The service provider should have to provide the online and offline technical support both. If the online support can not feasible at any stage, the service provider should provide the offline support / physical presence support immediately.
4. If any major issue occurs and the onsite available technical resource will be unable to resolve the same then the service provider will provide technical support and resolve the same issues immediately.
5. The successful bidder may provide the requisite training to project team for data operations.
6. The bidder should provide a relationship manager to handle all support services and should be capable of resolving any service deficiency / issue which we can escalate and get resolved.
7. The Service Provider / CSP must provide 4 level escalation matrixes to connect or get the technical support in the emergency situation or solution failure situation. The escalation matrix should have all contact details (E-mail ID, Contact No., Mobile no. etc.) of responsible person. The complaints should be logged on email ID or on call.
8. The Service Provider / CSP will use commercially reasonable efforts to fix bugs within a reasonable time. The resolution time to resolve the issues with different severity level is as follows

SEVERITY RESOLUTION TIME

Severity Level	Description	Resolution Time
LOW	When any problem occurs in the solution and the complaint logged on by call or on Email Id to the service provider / CSP	Within 1 hour
MEDIUM	Any serious issue occurs in the solution at Software / Application / Hardware level / others	Within 6 hours
HIGH	Any Major issue occurs in the solution at Software / Application / Hardware level / others	Within 1 day
INTENSIVE	Any very high intensive or critical issue occurs in which any hardware / software / application need to be changed / replaced	Within 2 days

9. General Terms & Conditions:

- a. Only Technical Documentation qualified bidders will be eligible for the PoC process and they will be intimated through E-mail.
- b. Only the PoC qualified bidders will be eligible for financial bid opening process.
- c. The prices of financial bid must be valid for **6 months** from the last date of the tender bid submission.
- d. The bidder must enclose adequate documents to prove their authorization claims and if not, NIFT reserve the right to accept or reject the bid of those agencies. The decision of the NIFT will be final and shall be binding on bidders.
- e. National Institute of Fashion Technology reserves the right to accept or reject any or all the offers either fully or partly without assigning any reasons and is not bound to accept the lowest bid.
- f. NIFT will in no way be responsible for any default about any statutory obligation and the supplier will indemnify NIFT in case of any damage or liability, which may arise on account of action of the supplier.
- g. Conditional Bids/Vague offers like "Duties as applicable" shall not be considered.
- h. It is the responsibility of the bidder to read all terms & conditions of this tender carefully before filling the tender.
- i. **Relaxation in turnover & Experience:** As per the Govt. of India orders, the relaxation shall be provided to MSME, NSIC and Startups registered firms in public procurement on prior experience & Prior Turn over criteria subject to meeting quality and technical specifications. **The relevant and valid registration certificate / document must be attached.**

10. Performance Security:

The successful bidder shall have to deposit a Performance Security Deposit (Refundable) of the 3 % of the total amount of work order within two (2) weeks of the receipt of the LOI/Order. The performance security deposit will be furnished in the form of Demand Draft / Fixed Deposit / Bank Guarantee (BG Format enclosed as **Annexure – XII**) / Online drawn in favor of National Institute of Fashion Technology, New Delhi and payable at New Delhi. The performance security deposit should be valid for sixty days beyond the date of completion of all contract obligations/warranty period. The Performance Security will be returned without any interest to the bidder after successful completion of entire contract period. The date of DD / FD / BG will be after the publication of this tender.

The bidder also submitted the Performance Security through online in NIFT account as per bank details given below :-

Name of Beneficiary	:	National Institute of Fashion Technology
Bank	:	Union Bank of India, Yusuf Sarai Branch, New Delhi 110016
IFSC/RTGS Code	:	UBIN0534064
Saving Bank A/c no.	:	340602050000022

11. Liquidity Damages:

If Service Provider / CSP does not complete the work as per the Agreement, liquidated damages at the rate of @0.5% (half percent) per week of the total value of purchase order / work order for delayed work shall be charged for the delayed period, deductible from the payments due to Service Provider / CSP, subject to a maximum of 10% (ten percent) of the total amount. If penalty amount exceed beyond 10% of the total order value, NIFT reserves the right for termination of the contract, forfeiture of Performance Bank Guarantee without assigning any reason to the firm. The following incidents / lacks will be considered for liquidity damages:

1. The service provider / CSP fails to deliver any or all the services or perform the services within the time period specified in the contract or leaves the job incomplete or refuses to complete the work or takes more time than the schedule fixed.
2. The Data access from the Cloud is very important so the Uptime must be 99.9%, if the Uptime decreases and the downtime increases then the liquidity damages will be charged as per condition.

12. Confidentiality

All information, data, drawing, specifications or documents that the store or saved in the Cloud Space will be considered as core confidential. The Service Provider / CSP must be agreeing and ensured that it shall maintain the confidentiality of any information is stored or saved in the cloud space. Any kind of information or data shall not be shared at any time during or after completion, expiry or termination of this Agreement disclose the same whether directly or indirectly to any third party. If the service provider found the guilty in it then the appropriate action will be taken on him.

13. Applicable Law & Jurisdiction:

All matters connected with this shall be governed by the Indian Law both substantive & procedural for the time being in force & shall be subject to the exclusive jurisdiction of Indian Court at Delhi.

Technical Specifications for Cloud Infrastructure

S. No.	Name of Product / service	Description of Product / Service
1.	Space Required	15 TB Cloud Space (SaaS – Storage As A Service) for Object and File Storage required. The cloud space may increase as per requirement.
2.	Duration	Minimum for 3 Years
3.	VM / Compute (For Operations on Cloud)	<ol style="list-style-type: none"> 1. 01 no. VM :4vCPU, 32GB RAM, 500 GB HDD (for compute purpose only) 2. 01 no. Windows Server License 3. High availability for data storage 4. Installation and configure application
4.	Network	<ol style="list-style-type: none"> 1. Public IP addresses: 04 no. 2. Secured Upload and Download data approx 500 GB / month from cloud to NIFT Sites. 3. Dedicated firewall with UTM
5.	User access	<ol style="list-style-type: none"> 1. VPN-based access of the cloud by the authorized users. 2. Role based access to cloud for users. 3. Policy based user access. 4. The permission of upload / download / edit / delete etc. the data must be policy and user based as Annexure – V.
6.	Data Backup	<ol style="list-style-type: none"> 1. Data Backup must be on Daily Basis and weekly basis. 2. If any loss in data, the bidder will process the recovery for the same.
7.	Data Security	<p>Project information must be secured as follows:</p> <ol style="list-style-type: none"> 1. DC-DR must be required 2. 100% DR service required 3. Data on cloud must be secured 4. Anti-virus, Anti-malware/Ransom-ware 5. No access by un-authorized persons 6. Data Encryption
8.	Managed Services	<p>Managed services for whole solution:</p> <ol style="list-style-type: none"> 1. Monitoring 2. Availability 3. Performance monitoring 4. Backup and restoration management 5. User id creation 6. Security management 7. DR Site management and recovery in-case of disaster
9.	Other Service Required	<ol style="list-style-type: none"> 1. The properties of data files (like size, date of Created / Modified / Accessed and file extension, file type etc.) must not be changed during uploading, downloading, any movement of files, copying, pasting etc. 2. Online Real-Time Performance Utilization Reports 3. The data should save on cloud in encrypted mode.

10	Terms and Conditions	<ol style="list-style-type: none"> 1. The CSP must be MeitY empanelled in GCC (Govt. community Cloud) category and having data centers within India. 2. The DR site must be in a different seismic zone. 3. Cloud Service Provider shall ensure that NIFT data resides within India only. All monitoring, provisioning should be within India and 100% isolated from other regions outside India, if in case CSP has Global presence. 4. The NOC and SOC facility must be within India for the Cloud Environments and the managed services quality should be certified for ISO 20000:1 5. The DR Solution shall be on Passive mode
11	Other Software / Services / 3 rd party software	<ol style="list-style-type: none"> 1. If the bidder use any Software / Application to transfer the data then the bidder will be responsible for subscription / license of that software / application. 2. The Subscription / License of same software / application must be for 3 years.

Technical Resource Description

One Technical Resource must be deployed at NIFT Head Office onsite from Monday to Saturday expect public holidays (9.00 AM to 6:00 PM) for technical support to cloud services. The Technical Resource required for first 12 months only of this contract period. The required details are as follows:

1. Qualification for technical resource

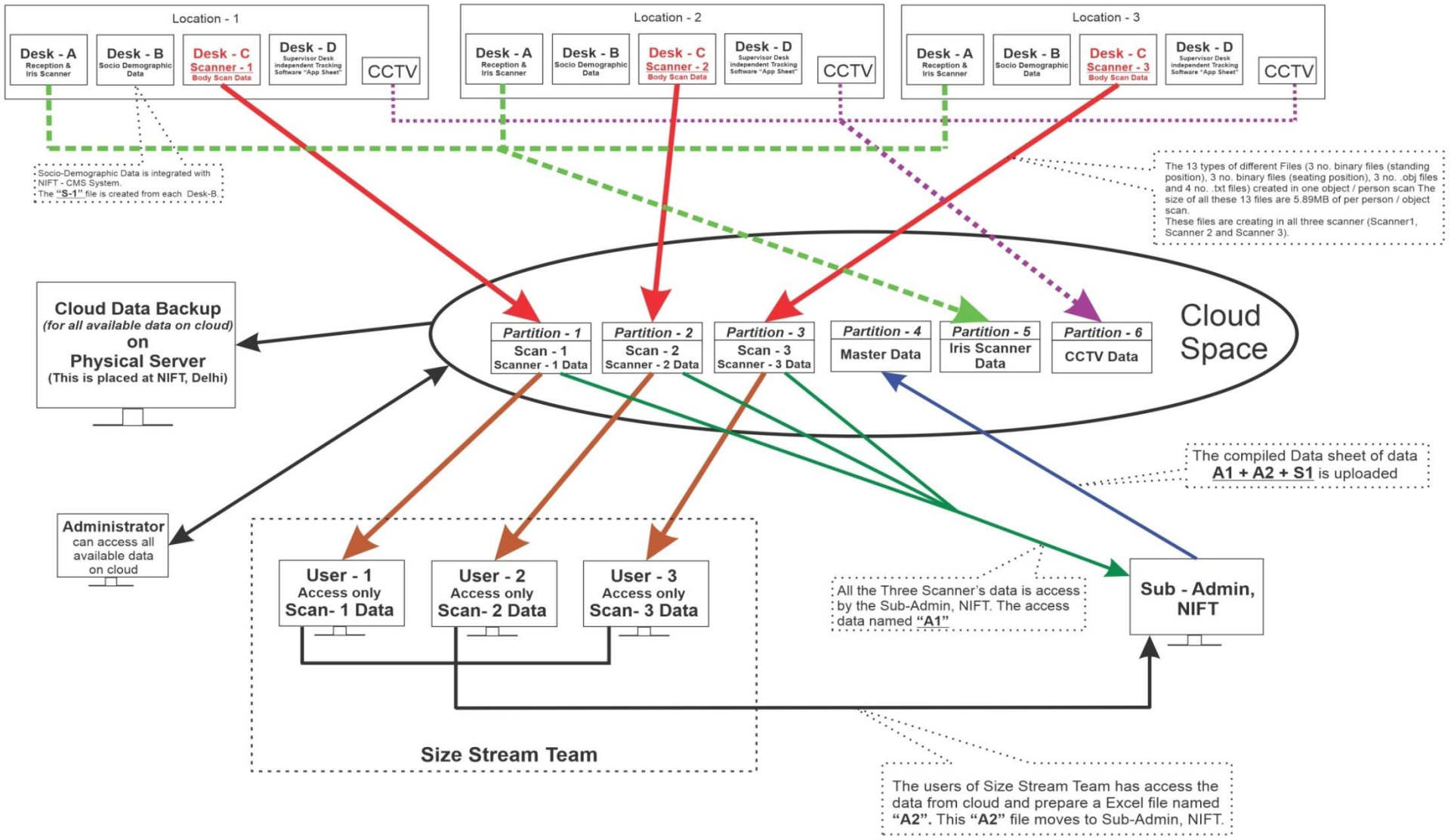
- Educational Qualification : Candidate must be Graduate (B.E. / B. Tech / BCA / B.Sc.) in CS / IT / CE / CSE.
- Certifications : Candidate must have any Certification in Cloud Computing / Cloud Architecture / Cloud Services etc.
- Experience : Candidate must have experience of minimum 2 years in I.T. services.
- Key Skills : Candidate must have the knowledge of Cloud Computing / Cloud Architecture / Cloud Services / Data Security / Cyber Security etc.
Candidate should have sound knowledge of Servers / Network / Network Integrations / Routing etc.
Candidate should have sound knowledge of Data Routing/ Data Management / Development &Operations (DevOps)

2. Scope of Work :

The candidate should have do these following work on daily basis:

- Day-to-day technical support to project team for same cloud infrastructure including response and resolution of all related technical issues.
- To take data backup on daily and periodic basis.
- To coordinate with CSP as and when required for resolution of all related issues.
- To provide technical support in same cloud infrastructure.
- To resolve all network, server, system level technical issues.
- To help and support the project team on system level errors.

Layout of Data Architecture / Flow



User Access Permissions / Rights

User	Permission
Administrator	<ul style="list-style-type: none"> All Permission (like Upload, Download, Edit, Move (from one partition to another), Delete, Access etc.) for all partition of Cloud.
Sub-Admin	<ul style="list-style-type: none"> Upload, Download, Move (from one partition to another), and Edit etc. Note: The Delete Permission will not be given to this User.
Desk – A (Scanner Desk of Location 1)	<ul style="list-style-type: none"> Upload the Scanner – 1 Data in Partition – 1 (Scan – 1) of the cloud only The Desk – A cannot access any other partition of the Cloud The Desk – A have not any other permission
Desk – B (Scanner Desk of Location 2)	<ul style="list-style-type: none"> Upload the Scanner – 2 data in Partition – 2 (Scan – 2) of the cloud only The Desk – B cannot access any other partition of the Cloud The Desk – B have not any other permission
Desk – C (Scanner Desk of Location 3)	<ul style="list-style-type: none"> Upload the Scanner – 3 data in Partition – 3 (Scan – 3) of the Cloud only The Desk – C cannot access any other partition of the Cloud The Desk – C have not any other permission
User – 1 (User of Size Stream Team)	<ul style="list-style-type: none"> Download the data from Partition – 1 (Scan – 1) of the Cloud only The User – 1 cannot access any other partition of the Cloud The User – 1 have not any other permission
User – 2 (User of Size Stream Team)	<ul style="list-style-type: none"> Download the data from Partition – 2 (Scan – 2) of the Cloud only The User – 2 cannot access any other partition of the Cloud The User – 2 have not any other permission
User – 3 (User of Size Stream Team)	<ul style="list-style-type: none"> Download the data from Partition – 3 (Scan – 3 Data) of the Cloud only The User – 3 cannot access any other partition of the Cloud The User – 3 have not any other permission

Technical Bid Performa

(A) Particulars of the Bidders :

S. No.	Information Sought	Details to be Furnished
1.	Name of the Company	
2.	Address of the Company	
3.	Contact no. of the Company	
4.	Concerned / Authorized Person of the Company	
5.	Contact no. of the concerned person	
6.	Mail Id of concerned person	
7.	Incorporation status of the firm (public limited / private limited / proprietorship etc.)	
8.	Year of Establishment	
9.	Date of registration	
10.	GST Registration No.	
11.	PAN No.	
12.	Details of MSME / Udyog Aadhar / NSIC / DPIIT etc. Registration, if any.	

(B) Documents required:

S. No.	Document to be submitted	Proof Required
1	Proof of MeitY empanelment in Cloud Service Provider List and under GCC (Govt. Community Cloud) Category for proposed CSP	To be submitted
2	Copy of Authorization Certificate or MAF (Manufacturer's Authorization Form) certificate from the proposed CSP to participate in this bid.	To be submitted
3	The proof of Annual turnover of minimum Rs. 50 Lakhs per year for last three years i.e.2018-2019, 2019-2020 and 2020-2021. The proof of Annual Turnover i.e Audited Balance Sheet / CA Letter / Profit and Loss Statement etc. must be submitted with the technical bid. The proof of Annual Turnover must be duly authorized by CA.	To be submitted
4	A list of organizations where the bidder has currently provided / has supplied the solution covered in the tender.	To be submitted
5	Cloud Service Provider's Data Centers should be ISO 9001:2000, ISO 20000-1, ISO 27001, ISO 27017 & ISO 27018 certified. The valid documentary proof should be attached. The Certification under process will not be considered.	To be submitted

6	The bidder must have successfully executed minimum three similar type of Cloud Projects for Government/ Semi Government/ Autonomous Organizations/ Public Sector Utilities/ Universities / Institutions in India during the last three financial years i.e. 2018-2019, 2019-2020 and 2020-2021. Copy of the Work Order / Purchase Order should be attached.	To be submitted
7	Company / Firm Registration Certificate / GST certificate	To be submitted
8	Copy of the Company's /PAN no.	To be submitted
9	Copy of the Certificate of Non-Debarment / Blacklist anywhere in Central Govt. / State Govt. / PSU / Institutions etc.	To be submitted
10	Undertaking Certificate regarding Litigation or Arbitration	To be submitted
11	Bid Security Declaration Certificate	To be submitted
12	Bid Acceptance Letter	To be submitted
13	The bidder shall be the single point of contact for NIFT and shall be solely responsible for providing services, support, warranties etc. A self undertaking should be attached in this respect.	To be submitted

(C) Support & Service Details

S. No.	Description	Compliance (Yes / No)
1	15 TB Cloud Space infrastructure for three years	
2	Technical Resource for twelve months	
3	Integration / Implementation	

Signature of Tenderer :-----

Name of the Authorized Signatory :-----

Name of the Company/Firm :-----

Seal of the Company/Firm :-----

Financial Bid

S. No.	Description	Price	GST	Amount
1	15 TB Cloud Space infrastructure for three year			
2	Technical Resource only for 12 months (First 12 months of the three years service)			
3	Integration / Implementation Charges (It should be One Time Charges)			
4	Any Software / Applications / Services (if any)			
5	Any Others (if any)			
	Total			

The Total Bid Amount: _____

(A) Terms and Conditions:

- ✓ The Total Bid Amount will consider as the final price of the bid.
- ✓ The GST and all other taxes / charges should be inclusive in "Total Bid Amount". No any other charges will be payable.
- ✓ The contract will be awarded to the agency who will quote overall lowest rate.
- ✓ The prices of financial bid must be valid for **6 months** from the date of the tender.
- ✓ The renewal of services will be applicable as required.

(B) Payment Terms:

- ✓ The payment should be made on half yearly basis.
- ✓ The invoice will be submitted by the agency at the successfully completion of each half years.
- ✓ No advance payment will be made.

UNDERTAKING REGARDING BLACKLISTING / NON – DEBARMENT

(This format must be submitted on company's Letter Head and duly signed by authorized signatory)

To,
National Institute of Fashion Technology,
Hauz Khas, New Delhi – 110016

Dear Sir,

We hereby confirm and declare that we, M/s _____, is not blacklisted/ De-registered/ debarred by any Government department/ Public Sector Undertaking/Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 5 years.

For _____

Authorized Signatory

Date:

Place :

UNDERTAKING REGARDING LITIGATION / ARBITRATION

(This format must be submitted on company's Letter Head and duly signed by authorized signatory)

To,
National Institute of Fashion Technology,
Hauz Khas, New Delhi – 110016

Dear Sir,

We hereby confirm and declare that we, M/s _____, does not have any litigation / Arbitration History with any Government department/ Public Sector Undertaking / Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 5 years.

For _____

Authorized Signatory

Date:

Place :

BID SECURITY DECLARATION CERTIFICATE

(This format must be submitted on company's Letter Head and duly signed by authorized signatory)

To,
National Institute of Fashion Technology,
Hauz Khas, New Delhi – 110016

Ref. e-Tender Bid No. : _____
Dated : _____

Dear Sir,

I / We, the undersigned declare that:

I / We know that the bid should be supported by a Bid Security Declaration in accordance with your conditions. I / We accept that I / We may be disqualified from bidding for any contract with you for a period of three years from the date of notification if I am / we are in a breach of any obligation under the bid conditions, because I / we

1. Have withdrawn / modified / amended, impairs or derogates from the tender my / our bid during the period of bid validity specified in the form of bid; or
2. Having been notified of the acceptance of our bid by the purchaser during the period of bid validity
 - (i) Fail or reuse to execute the contract, if required, or
 - (ii) Fail or reuse to furnish the Performance Security, in accordance with the instructions to bidders.

I / We understand this Bid Securing Declaration shall cease to be valid if I am / we are not the successful bidder, upon the earlier of (i) the receipt of your notification of the name of the successful bidder; or (ii) sixty days after the expiration of the validity of my / our bid.

Signature

Name
Designation

Date : _____
Place : _____

(Note : In case of joint venture, the Bid Security Declaration must be in the name of all partners to the joint venture that submits the bid)

Bid Acceptance Letter

(This format must be submitted on company's Letter Head and duly signed by authorized signatory)

Date : _____

Tender no.: _____

To,
National Institute of Fashion Technology,
Hauz Khas, New Delhi – 110016

Subject : Acceptance of terms and condition of tender.

Name of e-Tender Bid : _____

Dear Sir,

I/We have downloaded / obtained the tender document (s) for the above mentioned tender from the website namely: _____ as per your advertisement, given in the above mentioned website:

I/We hereby certify that I/we have read the entire terms and conditions of the tender documents form page no. _____ to _____ (including all documents and annexures) which form part of the contract / agreement and I/we shall abide hereby by the retms and conditions / clauses contained therein.

The corrigendum(s) issued from time to time by your deparment / institute too has also been taken into consideration, while submitting this acceptance letter.

I/We hereby unconditionally accept the tender conditions of above mentioned tender documents(s) / corrigendum(s) in its totality / entirely.

In case any provisions of this tender are found violated, then your department / institute shall without prejudice to any other right or remedy be at liberty to reject this tender / bid including the forfeitur of the full earnest money deposit absolutely.

Yours faithfully

(signature & designation of the Bidder /
authorised signatory with official seal)

Name : _____

Designation : _____

Office Seal : _____

Place : _____

Manufacturer Authorization Form (MAF)

(This format must be submitted on CSP's Letter Head and duly signed by authorized signatory)

Ref: Date:

To,
National Institute of Fashion Technology
NIFT H.O, New Delhi

Subject: Manufacturer Authorization for Tender No.

Sir/Madam,

We, <OEM/Manufacturer's name> having our registered office at <OEM/Manufacturer's address> are an established and reputed manufacturer of the cloud services.

We confirm that having its registered office at is our authorized partner for _____. We hereby authorize to quote and execute the order for the subject tender on behalf of <OEM/Manufacturer's name>.

Our full support is extended to them in all respects for supply, warranty and maintenance of our products. We also ensure to provide the service support for the supplied equipment's during the entire warranty period of 3 years from the date of supply/installation of the equipment's and subsequent 3 years AMC as per tender terms.

We also undertake that in case of default in execution of this tender by the _____, and they will take all necessary steps for successful execution of this project as per tender requirements.

We hereby confirm that, as on the date of submission of this tender, has sufficient credit worthiness directly with us to supply our Products / Services and has adequate line of credit arrangement with us to undertake this contract / PO as per terms & conditions within stipulated timelines.

In case nominated Business Partner fails to meet contractual obligations / timelines, we will arrange to take all necessary steps for successful execution of this project as per tender requirements.

Thanking You,

For <OEM/Manufacturer's name>
Authorized signatory
Name:
Designation:

<Bidder's Name & Stamp>
Authorized signatory
Name:
Designation:

Note: This letter of authority should be on the letterhead of the manufacturer and should be signed & stamped by Legal Officer/HR Head/Company Secretary of OEM Company.

PERFORMANCE BANK GUARANTEE FORMAT

1. In consideration of National Institute of Fashion Technology, having its Head Office at NIFT Campus, Near Gulmohar Park, Huaz Khas, New Delhi – 110016 (hereinafter referred to as NIFT which expression shall unless repugnant to the context or meaning thereof include its successors, administrators and assigns) having awarded to-----with its Registered / Head Office at -----(hereinafter referred to as the ‘Contractor’ which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns), a contract by issue of NIFT’s Letter of Intent No.----- dated-----and the same having been unequivocally accepted by the contractor resulting in a ‘Contract’ bearing No.-----dated-----valid at Rs.------(Rupees-----only) for -----and the Contractor having agreed to provide a Contract Performance Guarantee for the faithful performance of the entire Contract equivalent to Rs.----- --(Rupees----- value of the contract to NIFT, we -----having its Head Office at present shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns), do hereby guarantee and undertake to pay NIFT, on demand any and all money payable by the Contractor to the extent of Rs.------(Rupees-----only) as aforesaid at any time upto without any demand reservation contest, recourse for protest Bank shall be conclusive and binding notwithstanding any difference between NIFT and Contractor or any dispute pending before any Court, Tribunal or any other authority.
2. We, the -----Bank undertake not to revoke with guarantee during its currency without previous consent of NIFT and further agree that the guarantee herein contained shall continue to be enforceable till NIFT discharges this guarantee or -----which is earlier.
3. 3. NIFT shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee from time to time to extend the time for performance of the contract by the Contractor. NIFT shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the Contractor, and to exercise the same at any time in any manner and either to enforce or two forbear to enforce any covenants, contained or implied, in the Contract between NIFT and the Contractor or any other course or remedy or security available to NIFT. The Bank shall not be released of its obligations under this guarantee by any exercise by NIFT of its liberty with reference to the matter aforesaid or any of them or by reason of any other acts of omission or commission on the part of NIFT or any other indulgence shown by NIFT or by any other matters or thing whatsoever which under law would, but for this provision have the effect of relieving the Bank.
4. The Bank also agrees that NIFT and its option shall be entitled to enforce this guarantee against the Bank as a principal debtor, in the first instance without processing against the Contractor and notwithstanding any security or other guarantee that NIFT may have in relation to the Contractor’s liabilities.
5. This guarantee shall not be affected by any changes in the constitution of Contractor nor shall it be affected by any charges in the constitution of NIFT or by any amalgamation or absorption thereof or therewith but will ensure for and be available to and enforceable by absorbing or amalgamated company or concern.
6. Notwithstanding anything contained hereinabove, our liability under this guarantee is restricted to Rs.----- (Rupees-----only) subject to the clause as stated immediately hereafter. This guarantee shall remain in force till.....

7. This guarantee shall continue and hold good until it is released by NIFT on the application of the Contractor after expiry of the relative guarantee period of the said Contract and after the contractor has discharged all their obligations under the said Contract and produced a certificate from NIFT's representative certifying the due completion of the work under the said contract and submitted 'Nodemand Certificate' provided always that unless extended this guarantee shall remain in force till----- . Should it be necessary to extend this guarantee beyond the said date on account of extension being granted by NIFT to the Contractor in respect of completion of works under the said contract or otherwise, we undertake to extend forthwith the period of the guarantee on NIFT's request till such time as may be required by NIFT.

8. We-----Bank shall be discharged of our liability under the guarantee unless a claim is made by NIFT within 3(three) months from the date of expiry of this Bank Guarantee.

For <BANK's name>
Authorized signatory
Name:
Designation:

<Bidder's Name & Stamp>
Authorized signatory
Name:
Designation: